

Events by Keisha

Terms and Conditions Definitions by Law By Owner, We Us and Our we mean the supplier of Events by Keisha You or Your means the customer hiring the Goods. Goods means all equipment hired by Us to the Customer.

Terms & Conditions.

- 1.All hired goods remain our property. The Customer is responsible for the hired goods during the period of hire.
2. Once a deposit is paid to secure your booking this is non-refundable for items booked on the invoice. Cancellation of booking made by the customer. The customer will still be require to pay the full invoice value.
- 3.The agreement for the hire of goods is between Events by Keisha and the Customer, not the venue unless goods are being hired directly by the venue.
- 4.Events by Keisha will charge the Customer for any costs due to terms and conditions being broken. It is then the responsibility of the Customer to reclaim any of these costs from the venue if the venue was at fault.
- 5.Shortages and damages to hired goods will be charged at full replacement value and delivery to The Owner. No substitute item will be accepted by The Owner.
- 6.The Owner will inform The Customer within 7 days, in writing of any damages and costs concerning any of the Hired Goods. An invoice will be sent outlining amount of damage and costs exceeding the Security Deposit.
- 7.Charges will be made for any damaged goods including goods that have been dragged on the floor, ground in earth stains, burns, holes, rips and tears, candle wax, grease or deep staining.
- 8.Damaged goods remain the property of Events by Keisha.
- 9.All replacement goods will be charged at the cost of goods including delivery.
10. All tables and chairs which are to be dressed must be set in place for arrival of Events by Keisha.
11. Please ensure that the room is ready for us to carry out our duties at the agreed allocated start time, any delay in having the room ready duties will delay us in completing our task in the allocated time. We will also charge a per hour fee which will be calculated on the scale of your

event and the number of team member booked for your event. The same apply for the collection of items.

12. All invoice must be paid by the due date; outstanding invoice will incur a late payment fine of £30 per day.

By accepting the quotation, you agree to the above terms and conditions.

